



Arthur Mutual Telephone  
 Website: [www.artelco.net](http://www.artelco.net) Email: [arthurbilling@artelco.net](mailto:arthurbilling@artelco.net)  
 An Equal Opportunity Employer & Service Provider

**Residential Phone Application**

Primary Billing Name: \_\_\_\_\_ Primary SSN#: \_\_\_\_\_  
 Physical Address for **911**: \_\_\_\_\_ Telephone Number: (419) 393 - \_\_\_\_\_  
 Billing Address: \_\_\_\_\_ Cellular Number: \_\_\_\_\_  
 Billing City/State/Zip Code: \_\_\_\_\_  
 Directory Listing Name(s): \_\_\_\_\_  
 Directory Listing Address: \_\_\_\_\_  
 Primary Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**Standard Hook Up Charges:** (Non-recurring)  
 Service Order Fee \$ 10.00  
 Central Office Fee \$ 10.00  
 Membership Fee \$ 15.00  
**Total Hook-up Charges:** \_\_\_\_\_

**Additional Charges:** (Non-recurring)  
 Premise Visit \$ 15.00  
 Deposit \_\_\_\_\_  
 Previous Unpaid Balance \_\_\_\_\_  
**Total Additional Charges:** \_\_\_\_\_

**Residential Local Phone Charges:** (Monthly recurring)  
 Residential Line \$ 18.00  
 E-911 \$ .37  
 FCC Res End User Charge \$ 6.50  
 ARC Residential \$ 3.00  
**Total Residential Charges:** \$ 27.87  
*\*Does not Include Long Distance*  
 Federal Lifeline Discount \$ -7.25  
 (If Eligible – Phone Only)  
 Federal Lifeline Discount \$ -9.25  
 (If Eligible – Phone w/ Int)  
**Total Discounts:** (Monthly recurring) \_\_\_\_\_

**Popular Call Feature Charges:** (Monthly recurring)  
 Caller ID (Displays # Only) \$ 5.00  
 Caller Name (Name & Number) \$ 7.00  
 Call Wait for Caller ID \$ 2.00  
 Do Not Disturb Telemarketing \$ 1.50  
 Inside Wire Maintenance \$ .95  
 Non-Pub Line w/ Line Block \$ .75

**Optional Call Feature Charges:** (Monthly recurring)  
 \$5.00 Each: Auto Call Return (\*69), Call Screening \_\_\_\_\_  
 \$3.00 Each: Toll Control w/ Pin \_\_\_\_\_  
 \$1.00 Each: Call Forwarding, Call Forward Busy, Cancel Call Wait, Speed Dial, Three Way Calling \_\_\_\_\_  
 Voice Mail: Basic \$ 5.00 or Economy \$ 3.00 \_\_\_\_\_  
**Total Call Feature Charges:** \_\_\_\_\_

**Non-Recurring Charges** \_\_\_\_\_  
**Recurring Phone Charges** \_\_\_\_\_  
**Recurring Bundle, TV &/or Internet Charges** \_\_\_\_\_  
**Month-In-Advance** \_\_\_\_\_

*If interested in Long Distance, please see the other side of this page.*

\*Membership Certificates will be retained at this office unless otherwise requested

*Please check to make sure all your inside wiring, jacks & protector are in place. Premises that have not had phone service in the last 6 months should still have a warm line. If there is no tone at all, please set up an appointment to make sure service is still going to the protector and/or jacks.*

*(A Premise Visit might be necessary)*

**Telephone Assistance is available with proof of qualification and signed Federal Lifeline Application...**  
 Food Stamps, SSI, Medicaid, FPHA, Veteran's Pension or Survivor's Benefit, Household Income, or Tribal Specific Programs

# Residential Long-Distance • Letter of Authorization

\*Numbers that are local when dialed from an Arthur Mutual Land Line:

Area code **(419) 393, 399, 395, 438, 439, 576, 769, 770, 782, 783, 784, 785, 789, 956, 980, 990**

- \$ 0.15/minute - Arthur Long Distance Talk More/Pay Less
- \$ 4.95/month - Arthur Long Distance \$0.05 Weekend Plan
- \$11.95/month - Arthur Long Distance 350 Minute Bucket Affinity Plan
- \$21.95/month - Arthur Long Distance Unlimited Residential Affinity Plan

Other Long-Distance Carriers Also Available:

- MCI
- AT&T
- Excel
- Broadwing
- Qwest
- Global Crossing

\*Please see Arthur Mutual Representative for Direct Billing Contact Information for these Carriers

- 1-411 Access

1-411 is \$2.50 per call & additional cost per minute with call completion and appears on your local telephone bill under "National Directory Assistance".

- 800 Access Only
- 900 Block
- Complete Toll Block

- PIC Freeze

The "PIC Freeze" (Preferred Interexchange Carrier Freeze) prevents anyone from switching your long-distance carrier without your explicit authorization with the LEC. If you have a "PIC Freeze" on your line(s), any request from a long-distance carrier will be rejected when it reaches your LEC. No one else, except you (the owner of the phone line) can lift or place a "PIC Freeze" with your LEC.

- PIC Change \$5.50 (non-recurring one-time charge...carrier is obligated to reimburse you)

Yes, I do want to switch my long-distance carrier to \_\_\_\_\_

for Telephone number(s) 393-\_\_\_\_\_ 393-\_\_\_\_\_

**Signature** \_\_\_\_\_ **Date** \_\_\_\_\_