

# ArtelCom New Service Application

Billing Name \_\_\_\_\_ Home Phone \_\_\_\_\_

Address \_\_\_\_\_ Daytime Phone \_\_\_\_\_

### Internet Only

10M \$59.95 \_\_\_\_\_  
 20M \$64.95 \_\_\_\_\_  
 30M \$69.95 \_\_\_\_\_  
 50M \$79.95 \_\_\_\_\_  
 100M \$99.95 \_\_\_\_\_

or

### Internet price with Digital Cable

10M \$39.95 \_\_\_\_\_  
 20M \$44.95 \_\_\_\_\_  
 30M \$49.95 \_\_\_\_\_  
 50M \$59.95 \_\_\_\_\_  
 100M \$79.95 \_\_\_\_\_

### Digital Cable Only

Limited Basic \$46.02 \_\_\_\_\_  
 Expanded Basic \$93.02 \_\_\_\_\_  
 Variety Tier \$103.02 \_\_\_\_\_

or

### Digital Cable price with Internet

Limited Basic \$20.95 \_\_\_\_\_  
 Expanded Basic \$67.95 \_\_\_\_\_  
 Variety Tier \$77.95 \_\_\_\_\_

\*Includes 1 regular Set Top Box

### MetaCom Phone (Requires Internet or Digital Cable)

Telephone: \$30 per line \_\_\_\_\_  
 Unlimited Long Distance: \$15.00 per line \_\_\_\_\_

### Movie Channels

HBO	(8 channels)	\$16.65/month _____
Cinemax	(7 channels)	\$13.50/month _____
Showtime	(10 channels)	\$14.95/month _____
Encore	(6 channels)	\$ 6.95/month _____
Encore/Starz (Starz only available with Encore)	(10 channels)	\$12.95/month _____

### Monthly Lease Charges

Additional Set-top boxes	_____ @	\$ 4.95/each _____
Up-grade of 1 <sup>st</sup> Set-top box to a DVR		\$ 4.95 _____
DVR	_____ @	\$ 9.90/each _____
HD Licensing Fee (must subscribe to Variety Tier to receive HD)	_____ @	\$ 6.95/each _____
HD Tier (must subscribe to Variety Tier & HD Licensing Fee)	_____ @	\$ 4.95 _____

### Digital Cable Installation Charge

New Basic Installation (first room) \$ ~~69.95~~ FREE  
 Additional rooms to wire at time of initial installation \_\_\_\_\_ @ \$ 19.95/each \_\_\_\_\_  
 \*\$29.95 Installation fee per room for additional rooms wired after initial installation

### Total Recurring Charges

New Install Fee \$40.00

### Digital Cable Installation Fee

Total \_\_\_\_\_

Signature required on back page.

I understand and have been made aware that I am responsible for all equipment delivered to the above address for the delivery of services. All equipment is to be returned to ArtelCom in good working condition upon disconnection of the service and/or moving out of the above stated residence or I will be required to pay ArtelCom full purchase price of said equipment. All contracts are a 24 month term (unless otherwise noted on this application) and are subject to an early termination fee of \$299.95.

I am responsible for contacting the Ohio Utilities Protection Service at (800) 362-2764 at least 2 business days before beginning any digging project.

I also understand that if payment for services is not received by the due date (the 15<sup>th</sup> day of the month), a \$5.00 late fee and/or an interest charge may apply. Service may be suspended if payment is not received by the date listed on a late notice. Late notices are sent by mail after the due date. There is a \$20 reconnect fee to restore suspended service. A \$30 return check fee may apply if payment is returned because of insufficient funds.

MetaCom phone service is powered by plugging an Analog Telephone Adapter (ATA) into an electrical wall outlet. In the event of a power outage, phone service (**including access to 911 and any medical or security monitoring service that uses the MetaCom phone line**) will be unavailable if you do not have battery backup. You may choose to rely on cell phones for a potential backup solution; however, cell service may also not be available during a power outage.

ArtelCom personnel have advised me to use an Uninterrupted Power Supply (UPS) or surge suppressor for my equipment. I'm aware that Internet service may be suspended without notice for unauthorized use including copyright infringement and a \$20 reconnect fee may apply after the third suspension for copyright infringement. I acknowledge that I have read and agree to the Customer Agreement for ArtelCom internet service (if receiving internet service) at <http://www.artelco.net/internet.php>

Name (please print) \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

Social Security Number \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

E-mail Information

Username \_\_\_\_\_ @ artelco.net

**Username must contain 6-15 characters with no special characters**

Password \_\_\_\_\_

**Password must contain 8-15 characters and must include...1 Capital letter, 2 numbers and 1 special character**